



NATIONAL CERTIFICATE: INFORMATION TECHNOLOGY (SYSTEMS SUPPORT)

About the qualification

This national certificate qualification equips you with the necessary technical skills to be a well-rounded IT professional in the sub-fields of networks, operating systems, technical reporting, server hardware and other areas involved in systems support.

Students will learn:

- Methodical troubleshooting of typical day-to-day operations/software
- The role of technology in business context
- Various support skills (network, operating systems, servers)
- Install and configure servers
- Technical reporting skills
- Customer care in IT-support context
- Problem solution regarding IT in business context
- Hardware and software support

What are the career opportunities?

Upon completion of our combined qualification you will be able to step into any of the following careers with workplace-ready skills:

- Computer Technician
- Network Administrator
- Data Centre Administrator
- Systems Administrator
- Server Administrator
- Call Centre Support
- Help Desk Support
- IT Engineer
- Other IT-based support careers

QUICK FACTS

- Qualification:** National Certificate
- Duration:** 18 months (combined qualification) (Including workplace integrated learning)
- Requirement:** NQF 4 qualification
- Assessment:** Portfolio of Evidence, exams throughout
- Accreditation:** MICT Seta
- SAQA ID:** 48573

What will I get/gain?

- A national certificate on NQF 5 level
- Access to international CompTIA exams
- Workplace integrated learning at Curro Holdings
- Strong academic knowledge
- Workplace-ready skills

What are the minimum requirements?

- Grade 12 (or equivalent NQF 4 qualification)
- Proficient in computer technology
- 17 years old (or older)



Accreditation

- National Certificate accredited by the MICT Seta (SAQA ID 48573)
- View our accreditation letter on our website

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#Learners2Leaders

www.curro.co.za

Curro Holdings Ltd has been provisionally registered with the Department of Higher Education until 31 December 2022.

CURRO
Holdings Ltd:
Private College – Cape Town